









































With Visto, it's now easier than ever to earn continuing education credits (CECs) for your NAAEI credential!

Continuing Education Credits on Visto		
 Offered Courses	Recommended For	Credits
<b>Air-Conditioning Maintenance and Repair Suite</b> 1. Introduction to Basic Air-Conditioning 2. Air-Conditioning Safety 3. About Refrigerants 4. Components of an Air-Conditioning System 5. The Air-Conditioning Electrical System		2
<b>Appliance Maintenance and Repair Suite</b> 1. Introduction to Appliance Basics 2. Dryers and Washers 3. Ovens, Cook Tops, Dishwashers and Refrigerators		1.5
<b>Electrical Maintenance and Repair Suite</b> 1. Introduction to Basic Electricity 2. Electrical Safety 3. Systems and Circuits		1
Ensuring Accessible Housing	   	1
Fair Housing and Beyond	    	3
<b>Heating Maintenance and Repair Suite</b> 1. Introduction to Basic Heating 2. Heating Safety 3. Systems and Components		1
<b>Interior and Exterior Maintenance and Repair Suite</b> 1. Curb Appeal and General Exterior 2. Make Ready		1
NAA Click, Lease, and Learn	  	1
NAAEI & Orkin Integrated Pest Management	  	1
<b>Plumbing Maintenance and Repair Suite</b> 1. Introduction to Basic Plumbing 2. Plumbing Safety 3. Systems, Values, Pipes and Faucets 4. Garbage Disposals, Tubs, Toilets, Drains and Water Heaters		1.5
Rewind: NAA Conference Session Recordings	    	3-6

## Continuing Education Credits on Visto

grace hill	Offered Courses	Recommended For	Credits
	Advanced Closing Techniques		1.5
	Advanced Telephone Techniques		2
	Battling Bedbugs <i>Lucha contra las chinches (ES)</i>		1
	Building a Team Culture	   	1
	Business Ethics	  	1
	Business Etiquette	  	1
	Creative Marketing Promotions		1
	Crisis Management Series	  	1
	Curb Appeal		1
	Dealing with Difficult People <i>Tratando con Personas Dificiles (ES)</i>		1
	Defeating the Mold Monster <i>Derrotar al Monstruo de Moldes (ES)</i>		1
	Employee Coaching	    	1
	Hoarding	  	1
	Interviewing Skills	  	1
	Maintenance and the Resident Experience		1
	Maintenance for Office Staff	   	1
	Performance Management	  	1
	Preventative Maintenance		1
	Traffic Generation		1

Credential programs available on Visto:



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