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Continuing Education Credits on Visto		
 Offered Courses	Recommended For	Credits
Air-Conditioning Maintenance and Repair Suite 1. Introduction to Basic Air-Conditioning 2. Air-Conditioning Safety 3. About Refrigerants 4. Components of an Air-Conditioning System 5. The Air-Conditioning Electrical System		2
Appliance Maintenance and Repair Suite 1. Introduction to Appliance Basics 2. Dryers and Washers 3. Ovens, Cook Tops, Dishwashers and Refrigerators		1.5
Electrical Maintenance and Repair Suite 1. Introduction to Basic Electricity 2. Electrical Safety 3. Systems and Circuits		1
Ensuring Accessible Housing	   	1
Fair Housing and Beyond	    	3
Heating Maintenance and Repair Suite 1. Introduction to Basic Heating 2. Heating Safety 3. Systems and Components		1
Interior and Exterior Maintenance and Repair Suite 1. Curb Appeal and General Exterior 2. Make Ready		1
NAA Click, Lease, and Learn	  	1
NAAEI & Orkin Integrated Pest Management	  	1
Plumbing Maintenance and Repair Suite 1. Introduction to Basic Plumbing 2. Plumbing Safety 3. Systems, Values, Pipes and Faucets 4. Garbage Disposals, Tubs, Toilets, Drains and Water Heaters		1.5
Rewind: NAA Conference Session Recordings	    	3-6

Continuing Education Credits on Visto

grace hill	Offered Courses	Recommended For	Credits
	Advanced Closing Techniques		1.5
	Advanced Telephone Techniques		2
	Battling Bedbugs <i>Lucha contra las chinches (ES)</i>		1
	Building a Team Culture	   	1
	Business Ethics	  	1
	Business Etiquette	  	1
	Creative Marketing Promotions		1
	Crisis Management Series	  	1
	Curb Appeal		1
	Dealing with Difficult People <i>Tratando con Personas Dificiles (ES)</i>		1
	Defeating the Mold Monster <i>Derrotar al Monstruo de Moldes (ES)</i>		1
	Employee Coaching	    	1
	Hoarding	  	1
	Interviewing Skills	  	1
	Maintenance and the Resident Experience		1
	Maintenance for Office Staff	   	1
	Performance Management	  	1
	Preventative Maintenance		1
	Traffic Generation		1

Credential programs available on Visto:



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